



# ELECTRICAL SAFETY DURING A FLOOD



Example of the main shut-off switch at the meter panel.

## How should I prepare for a flood?

Make sure that you know where your main breaker is so you can shut off power to your home if needed. All residents should be prepared for an outage, particularly if your home is near the flood zone.

## Should I shut off my main electrical breaker?

If flooding of your home is imminent or you are concerned about electrical safety, you can turn off power to your home at your main breaker. In the event of flooding or flood damage, having the main breaker off ensures that your home won't be energized until you are ready.

## When will power be restored?

AELP will restore power when flood waters have receded and system equipment is no longer at risk of damage. Having your main breaker off ensures that your home won't be re-energized until you are ready. AELP will communicate outage and restoration updates on social media and on our website at [AELP.com](http://AELP.com)



## How does AELP prepare for flooding?

AELP is prepared to respond in all conditions, including flooding. AELP has on call personnel who will mobilize quickly if flooding is imminent and coordinate with emergency services. Safety of the community is our number one priority. With that in mind, we strive to keep service disruptions to a minimum, impacting the fewest customers possible.

## What areas of town are most likely to be impacted during a flood?

The View Drive area is the first area to flood because it is low-lying and close to the river. AELP has cut power to this area when the flood stage was predicted to be 12 feet or higher. During a flooding event, AELP will closely monitor conditions and will cut power to other areas as needed. Depending on the severity of the flooding, AELP may need to cut power to large segments of the Mendenhall Valley. Residents are encouraged to be prepared for an outage and to follow real time outage updates on social media or on our website at [AELP.com](http://AELP.com)

## Why does AELP cut power?

AELP will proactively cut power to flood-affected areas in order to electrically isolate AELP equipment that could create a safety hazard or become damaged if submerged.

## Why do some areas stay powered even if flooded?

In some areas the energized equipment is built above ground and not in danger of being submerged.

## If my home isn't flooded, will my power go out?

Because of our system configuration, it is often necessary to cut power to a larger segment of homes and businesses than just those that are actually flooded, which is why all Valley residents should be prepared for an outage.

## Other Safety Tips

- Stay away from downed electrical lines.
- Never touch electrical equipment with wet hands or when standing in a wet area.



Visit [www.AELP.com](http://www.AELP.com) or follow this QR code to learn more about electrical safety.

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